

THREE AFFILIATED TRIBES HEALTH & HUMAN RESOURCES COMMITTEE MEETING SPECIAL INDIAN HEALTH SERVICE MEETING

No. 05-03-NH APRIL 18, 2005

- 01. MEETING CALLED TO ORDER @ 10:55 AM
- 02. <u>ROLL CALL:</u>
 Chairman Hale, Councilman Wolf, Councilman Wells Jr.
- 03. <u>APPROVAL OF AGENDA</u>

 Councilman Wells Jr. to approve agenda, Seconded by Councilman Wolf

Vote: Motioned Carried

- 04. <u>APPROVAL OF MINUTES</u>
 No Minutes
- 05. <u>Indian Health Service</u>

Collection start February Mid collected close to \$9,000 and the goal is \$35,000 for the year. Dr. Simpson was here he didn't have a pin number and go back to last year and providers who can do the specialty clinics. I HS have started to bill for it. The workers over there are doing a lot of billing for Medicare and familiar with the system.

Councilman Wolf stated that I HS is making progress

Recognize the efforts of some of the staff. Joann Arcley followed through on it and started to see the benefits of it. Sunny Hall still has some system problems but it gets corrected right away and off to a real good start.

Other Collections: *Medicaid/ Private Insurance*. Private Insurance has exceeded their goal. Our collection is \$464,152.00 Private Providers. Some people have special insurance and dental too. Right now we are above and progressing real well with private insurance and be able to make go. Medicaid not doing as well \$265,414 Data entry is behind and we have a contract with Aberdeen data entry. We would like to have contractor do data entry and we do our own billing. Things are looking a lot better than they were previously. We only want to use it for data entry. With extra help then really start to increase Medicaid collections. They are familiar doing Medicaid and will become a lot more smoothly.

Information about a meeting scheduled last week 4/12/05 @1:00pm. Dr. Harchenko cannot attend today because of patients scheduling. Cheryl White had Financial Report but cannot be here today. Joann Arcelay is out sick and cannot be here today.

Supervisor of CHS- Power Point Presentation.

- What is Contract Health Service?
- General Eligibility
- Other persons eligible for CHS
- I HS is payer of last resort
- Limited Coverage
- CHS Referrals
- CHS medical Priorities
- Notification Requirements
- Denials
- Denial Appeal Rights
- CHS recurring base
- Catastrophic Health Emergency (CHEF)
- The Law Says
- Top 10 Hospitals Utilized 2000
- Statistics

<u>Norma Baker</u>. Asks if they are short of staff and was not able to get in. She waited in the screening room for over and hour with her sick boy. She called over there and spoke with someone in pharmacy.

-She is high risk and she had a bone scan and low-density test. She went for three-month check up and her test are normal. Good news is her test is okay. She found she had Osteo perosis. She wants to know why she was turned down.

Karol- they don't offer Dex-a-scan a rated as 2 and has a family history of it and it has cause some real health problems. They are contracting with Trinity.

Norma Staples- Her bills that have not been paid. She took them over to Karol-a lot of people comes in as walk-in. We try to move people through but hurting them well they move through. Some times a person will come in as Walk-in and might be high risk. Might be bleeding and might have fracture, chest pains. People have made an appointment. The doctors are dealing with Emergency that they didn't' plan for. A dr. is dedicated that just deals with walk-ins. Some Dr. has a little longer dealing with their patients. As far as being in the Exam room for that amount of time. She will needs dates to check into it. The other thing that if something likes that happens to write it down and handed it back. She doesn't view it as a compliant but feed back.

A lady from the office explained her daughter was 5 minutes late and they would not see her. She had to wait three weeks before she could get back into see the Dr.

Councilman Wells Jr-He doesn't see were we are maximizing their CHS 3rd party whether it is Medicaid or Medicare and for Aberdeen have a goal and not mandate. We have to live with that until something changes. These complaints are never going to stop. 40% will come back. If we finally come to a conclusion were we are going.

Councilman Wells Jr. knows that Renee has rules to follow. Those chiefs weren't told they had to fill out a form. Feels that it is against the law. We are never going to make it until something changes. He doesn't think it should be used for staffing I HS bills. He feels that it should be for our tribal members to pay their bills. When we try to help it is looked at as political and that we are doing favors. When the number of calls we get we cannot document them..

We can get some of them in writing. They don't want to because they don't want to do anything except present it. Main thing that people who need health care should get well and get their bill paid. Till we get to that point to get things in order.

Chairman Hale is to have this meeting and issues that are based on funding and illness and seriousness. To come together and see what we can get done is that intent of this meeting. We need to make recommendations to full council and staff. If we get started with this initial meeting and go forward. Some of these people experience these problems. Some of these things are not budget related.

We need to work with Karol and her staff and knows how Councilman Wells Jr. feels.

Councilman Wells Jr. We should shoot for June thinking it might be a two-hour meeting. Chairman Hale feels that we need to come up with some good recommendations and complete them. But some time limits and come up with some solutions and that is the goal that we have in mind.

Karol-The meeting that was in February Councilman White Calf wanted information and they had a meeting with his staff. The booklet was informational.

Councilman Wells Jr. Every year we have left over money. He asks that the money left over should be used to pay some of these bills. Renee said they never have CHS dollars left over.

Chairman Hale asked for extended hours in the clinic at one time. But Karol explained that they have to provide the same level of care during the day hours. You have to have staff or work around the hours. They have computed it and came up with the cost. We need to have staff a physician, labs, ex-ray, medical records to pull charts, house keeping, crash cart. Cost will be high if you start adding it all up.

Mental Health-Three staff in Mental Health and Three Contact staff

Councilman Wells Jr. passed a resolution and went by the wayside. If we 638 would it is contract staff. Karol, we are using 3rd party and contract health. Mental Health, Social Services Director, Social Service Representative. Councilman Wells Jr. wanted to know if they would be taken care of. If they institutionalized for it they can get reimbursed for it.

Councilman Wolf- feels he is ignorant to some of these rules with medical. For example he wants to know if we are protected. If someone decided to sue because of the legality of mis-conception could they come after the tribe or I HS.

Renee-they have to issue a document in 5 days. If they were referred and there are not funds available. When and if funds are available Aberdeen will issue a letter and they will go back to pay and it is a priority one. Their department covers them by purchase order or denial letter. They will issue a purchase order to the doctor. Legally they are not supposed to turn them into the collection agency.

Karol-Recipient Liability the state of North Dakota imply for Medicaid. The income level of that person is a factor. Some recipient Liability is outrageous for amount. The highest they have seen is \$1,000. It seems silly that most of these people that apply for Medicaid are at low poverty levels.

Councilman Wells Jr. possible have a name of appeals with names blacked out with priority and result.

Chairman Hale asks if Renee and Karol to provide a list of appeals for Health, Human & Education Committee.

Councilman Wells Jr. wanted to say denial as well for the record.

Chairman Hale wants a list or ratio of denials and appeals so that we can compares that way.

Councilman Wolf asks what the cases of HIV are. He knows that is something everyone hates to ask that.

Karol- HPV and Chlamydia is the biggest problem and our community is pretty high for these two areas.

Councilman Wolf wants the information wants the information for his children and education at school.

Karol-She knows that young girls can be at risk for cervical cancer. They have a physician that have taken the steps to prevent it so it doesn't become a full blown cancer

Renee has been keeping numbers on alcohol related costs. We will bring to the meeting on Thursday. That is another thing life style and changes to help maximize our dollars. Injury that is associated with alcohol. People were wearing helmets and seat belts would be less injury. Require auto insurance and it takes \$20,000 for insurance.

Chairman Hale doesn't think that it is a requirement on our reservation. Camerilla: Karol on the update on the medication on the Mandaree and Twin Buttes Clinic.

Karol right now it is in a holding pattern. The contractor and another opinion on the asbestos that is in those two facilities estimated cost. A contracted District Engineer Dave O'Shea said they have to get a seconded opinion. The want a firm date to construction and there are always delays. That's were it is at right now.

Chairman Hale asks the committee any other question for Karol or Renee

Councilman Wells Jr. Wants to record a motion that the funds generated from Blue Cross/Blue shield has some kind of assistance to help set up patient registration.

Renee right behind Roberta Bell is the Valeria Grahaded and goes to the homes to assist them and goes to the detention center.

Camarilla explained that people who call in and need to explain the steps or procedure.

Councilman Wells Jr. moves to make another advocate position available, Seconded by Councilman Wolf

Discussion: Councilman Wolf it is a good thing, how is it going to affect our present status as far as employees. It that possible that it will short it in some other area. Karol-feels it is a good idea that it there really is not another space and that there is not enough room in the clinic. If the position could be tribal position.

Chairman Hale is that something that we can come up with between Deb & Karol and for a tribal position.

Vote: Motion carried

Deb wants to be able to work together with I HS and that would allow that person to come into the facility.

The law prevents us to provide information to another person with out a consent form. Karol would like to have a form here to have here to discuss the patient's information. Deb will work with Legal to draw up a form for the Tribe

Chairman Hale knows that Debs comments about keeping our doors open make sure we have the best outcome for the tribal members, do not refer them out, advocate. Discuss the issues and address them and define a fine line and keep minds open and keep in mind confidentiality and hopefully the continue the dialogue that has been started. We should get together and do something and go forward with some solutions.

06. Housing

Councilman Wells is requesting a home from Headstart facility. There are three homes Councilman Wolf 4/7/05 Janice Lone Bear has been living in a trailer house with no bathrooms. She has still been paying on it. She has called housing and there is a waiting list. They have lived there for almost 9 months. She was looking at the head start south of the elementary school. At this point in time he would see what he could do. The tribe apparently owns the lots. The building itself is close to being condemned. She just wants temporary housing and she has four children. He called Sarah on it and Chairman Hall has made some kind of statement to use or utilized something else.

Telephone Conference with Sarah Young Bird and see what the status is: Chairman Hale asks question on Head start building.

Sarah has a letter from Chairman Hall that he is requesting to use that building. Sarah Young Bird, Vacant Headstart building been a request at my office for Old Black Lodge Center, Mr. Wilson had to get an appraisal \$5,000 federal monies to get it appraised and as long it is under \$5,000

Correction on name Little Lodge not Black Lodge. Little Lodge was given to Newly Heart.

Councilman Wolf moved to have family move into Gina Mayer's and to do paper work with Connie Azure will follow, Seconded by Councilman Wells Jr.

Discussion:

Vote:

Motioned Carried

07. Georgia Fox-Letter

Councilman Wells Jr. got a letter with Georgia Fox to all councilmen.

Chairman Hale stated what the letter is about and feels that we should hear from the other side as well. It gets a bit frustrating to keep hearing the same thing over. Feels she is in sincere in some of her points. Chairman Hale feels that it was venting since she resigned last week and has no ties to the program anymore.

08. Twin Buttes School-Rosie Davis

Councilman Wells Jr. that we got a noticed to do an audit on Twin Buttes School and we had Rosie Davis on the line and wanted to know what her recommendations.

Councilman Wells Jr. requested. Rosie Davis to write a letter this is what we asked of that day and that the committee did address and nothing was done. Reflect it in the minutes for the record that the Health and Human Education meeting addressed this.

Councilman Wells Jr. moved to adjourn, Seconded by Councilman Wolf Vote Motion Carried

Meeting Adjourned @ 2:07 PM

CERTIFICATION

Dated this 25 day of 7

, 2005.

ATTEST:

Britnee J. Fox/Committee Secretary

Nathan Hale-Chairman of Health & Human

Committee

